

Solid Ice Displays

Satisfaction Survey

Event Date: Saturday, March 14, 2009
Event Type: Wedding
Event Location: Radisson Hotel Rockford
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

The ice sculpture was BEAUTIFUL and was a wonderful addition to the wedding, especially since it fit our theme. We also had a great staff to work with!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Saturday, March 28, 2009