

Solid Ice Displays

Satisfaction Survey

Pr

Event Date: Saturday, July 11, 2009
Event Type: Daughter's Wedding
Event Location: Monona Terrace, Madison, WI
Event Staff: Solid Ice Displays

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? None.

Additional comments or suggestions? I am very pleased with your services. It was a beautiful sculpture.

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

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Survey Submitted on Tuesday, July 28, 2009