

## Solid Ice Displays

### Satisfaction Survey

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**Event Date:** Saturday, September 19, 2009  
**Event Type:** Wedding reception  
**Event Location:** Howard Johnson, Madison  
**Event Staff:** staff

**Quality of Customer Service via Telephone:** N/A  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Service Representative:** Excellent  
**Promptness of your Service Representative:** Excellent  
**Professionalism of your Service Representative:** Excellent  
**Ice Display Performance:** Excellent  
**Ice Display Appearance:** Excellent  
**Drip Tray Appearance:** Excellent  
**Drip Tray Quality:** Excellent  
**Overall Customer Service:** Excellent  
**Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

Everyone enjoyed the Ice Swans, they lasted the whole night.

**Would you recommend this service to others?**

Yes

**May your comments be shared with others?**

Yes

**May your name be added to a list of references?**

Yes

**Name:**

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Survey Submitted on Tuesday, November 24, 2009