

**Solid Ice Displays****Satisfaction Survey**


---

**Event Date:** Saturday, May 23, 2009  
**Event Type:** wedding  
**Event Location:** Forest Hills Country Club  
**Event Staff:** Solid Ice Displays Staff

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Service Representative:** Excellent  
**Promptness of your Service Representative:** Excellent  
**Professionalism of your Service Representative:** Excellent  
**Ice Display Performance:** Excellent  
**Ice Display Appearance:** Excellent  
**Drip Tray Appearance:** Excellent  
**Drip Tray Quality:** Excellent  
**Overall Customer Service:** Excellent  
**Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Excellent Service!

**Additional comments or suggestions?**

The Ice sculptures were BEAUTIFUL!!! They made a stunning centerpiece for our guests :) I will highly recommend this service.

**Would you recommend this service to others?**  
**May your comments be shared with others?**  
**May your name be added to a list of references?**

Yes  
 Yes  
 Yes

**Name:** Andrea & Sam Hiser  
**Email:** Andjoy1 <at> Gmail.com  
**Phone:** 815-315-1940

---



Survey Submitted on Tuesday, June 09, 2009