

Solid Ice Displays

Satisfaction Survey

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Event Date: Friday, October 09, 2009
Event Type: Wedding Dinner
Event Location: Capitol Chophouse, Madison, Wi
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: N/A
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? Nothing I can think of ... was a great surprise for the bride and groom.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Monday, October 12, 2009