

Solid Ice Displays & EllaBella Productions

Satisfaction Survey

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Event Date: Saturday, April 09, 2011
Event Type: Spring Ball
Event Location: Monona Terrace
Event Staff: Andrew and Matt

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

All I did was send a picture and it was perfectly copied.
Great work.

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

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Survey Submitted on Wednesday, April 13, 2011