

**Solid Ice Displays
Satisfaction Survey**

Event Date: Saturday, August 16, 2008
Event Type: Wedding
Event Location: Fort Atkinson
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: N/A
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: N/A
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? The lounge went over great. It was one of the biggest hits of the wedding. People are still talking about it.
Thanks

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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This survey was submitted on Tuesday, September 02, 2008.