

**Solid Ice Displays
Satisfaction Survey**

Event Date: Saturday, June 14, 2008
Event Type: Wedding Reception
Event Location: Vilas Park
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Mr. & Mrs. Kevin TeStrake
Email: kevin <at> testrake.net
Phone: Please use email.

This survey was submitted on Monday, July 21, 2008.