

**Solid Ice Displays
Satisfaction Survey**

Event Date: Sunday, August 31, 2008
Event Type: Wedding Reception
Event Location: Madison Masonic Center
Event Staff: Matt & Katie Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? No

Additional comments or suggestions?

The ice sculpture was the perfect finishing touch for our reception. The swans surrounded by the rose petals were absolutely stunning. All night long guests commented on how beautiful it was and they all wanted pictures taken in front of it. It was everything and more than I dreamed it would be! Thank you!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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This survey was submitted on Tuesday, September 09, 2008.