

**Solid Ice Displays
Satisfaction Survey**

Event Date: Saturday, May 24, 2008
Event Type: Wedding
Event Location: Bartlett Hills
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Service Representative: Excellent
Promptness of your Service Representative: Excellent
Professionalism of your Service Representative: Excellent
Ice Display Performance: Excellent
Ice Display Appearance: Excellent
Drip Tray Appearance: Excellent
Drip Tray Quality: Excellent
Overall Customer Service: Excellent
Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? ice
Additional comments or suggestions? Very well done!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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This survey was submitted on Friday, June 06, 2008.