

## Solid Ice Displays

### Satisfaction Survey

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**Event Date:** Tuesday, July 24, 2007  
**Event Type:** Grand Opening  
**Event Location:** 6321 Mckee Rd; Fitchburg, WI  
**Event Staff:** Target

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Service Representative:** Excellent  
**Promptness of your Service Representative:** Excellent  
**Professionalism of your Service Representative:** Excellent  
**Ice Display Performance:** Good  
**Ice Display Appearance:** Excellent  
**Drip Tray Appearance:** Fair  
**Drip Tray Quality:** Good  
**Overall Customer Service:** Good  
**Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

I would say that excepting credit card would be a added benefit, but I understand why you don't accept credit cards.

**Would you recommend this service to others?**  
**May your comments be shared with others?**  
**May your name be added to a list of references?**

Yes  
Yes  
Yes

**Your Name:** Super Target of Fitchburg  
**Your Email:** steven.behnke <at> target.com  
**Your Phone Number(s):** 6088191522

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This survey was submitted on Sunday, August 05, 2007.