

Solid Ice Displays

Satisfaction Survey

Event Date:	Saturday, August 04, 2007
Event Type:	Baby Shower
Event Location:	Sharon, Wisconsin Residence
Event Staff:	Matt Long
Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Good
Quality of Customer Service at Event:	Excellent
Friendliness of your Service Representative:	Excellent
Promptness of your Service Representative:	Excellent
Professionalism of your Service Representative:	Excellent
Ice Display Performance:	Excellent
Ice Display Appearance:	Excellent
Drip Tray Appearance:	Excellent
Drip Tray Quality:	Excellent
Overall Customer Service:	Excellent
Cooperation with Other Vendors:	N/A
Overall Performance Rating:	Excellent
Is there anything specific that can be improved upon?	Nothing to improve as all was great.
Additional comments or suggestions?	The Swans were beautiful! We will recomend your services to all of our friends and family. Great Price, quality and awesome service. Thanks again for a job well done! Sincerely Brian and Alli Dahl
Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes
Your Name:	Brian and Allison Dahl
Your Email:	bdahl <at> sharontelephone.com
Your Phone Number(s):	815-482-3763

This survey was submitted on Monday, August 27, 2007.